T-Group: the two sides of the story

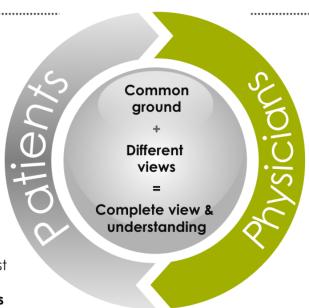


Main objectives

To detect **possible gaps** and disconnections between usually interacting targets (eg: HCPs vs. patients) by bringing into light what they think and feel about a certain topic.

How is made

Three alternate groups that happen the same day, one after another: first a 45 minutes group discussion with physicians, followed by a 90 minutes g.d. with patients (seen by the physicians) and closing with a 45 minutes a.d. with the same physicians.



Insight example

Antibiotherapy market: Physicians consider that the refuse to administer the antibiotic can lead to complications: pneumonia, severe infections etc.

Moms don't know exactly what the complications are, but they are afraid that the antibiotics can do more harm than good.

Call for action

Discover key insights for problem solving as to know what "buttons" to further push for future development of relationships and communication between interdependent taraets.