## T-Group: the two sides of the story

## Main objectives

To detect possible gaps and disconnections between usually interacting targets (eg: HCPs vs. patients) by bringing into light what they think and feel about a certain topic.

## How is made

Three alternate groups that happen the same day, one after another: first a 45 minutes group discussion with physicians, followed by a 90 minutes g.d. with patients (seen by the physicians) and closing with a 45 minutes g.d. with the same physicians.

## Insight example

Antibiotherapy market: Physicians consider that the refuse to administer the antibiotic can lead to complications: pneumonia, severe infections etc.
Moms don't know exactly what the complications are, but they are afraid that the antibiotics can do more harm than good.

## Call for action

Discover key insights for problem solving as to know what "buttons" to further push for future development of relationships and
communication between
interdependent targets.

